

# Animal Care Attendant

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## Join Our Team

At HSLM, caring for animals is more than a job. It is a shared passion and a commitment to the communities we serve.

Our dedicated, professional, diverse, and innovative team works collaboratively to support thousands of animals each year. We are looking for a compassionate and reliable part-time Animal Care Attendant to join our shelter team and help provide high quality daily care for the animals who rely on us.

This is a hands-on role in a busy animal shelter environment. Working closely with Animal Health, Adoptions & Intakes, volunteers, and other team members, you will help ensure animals receive safe, consistent, and compassionate care while supporting the day-to-day operation of the shelter.

## What You Will Do

- Provide daily care for dogs, cats, and small domestic animals, including feeding, cleaning, enrichment, and monitoring their overall wellbeing.
- Clean, sanitize, and disinfect animal housing areas, equipment, dishes, laundry, and other shelter spaces according to established protocols.
- Observe animals for changes in health, behaviour, comfort, or stress and promptly communicate concerns to the appropriate team member.
- Follow individualized care plans, infection control, biosecurity, PPE, and safe animal handling practices.
- Maintain accurate records and documentation to support continuity of care and effective communication across shelter teams.
- Support Animal Health and Adoptions & Intakes processes through animal handling, basic care support, and other assigned tasks.
- Work collaboratively with staff and volunteers while contributing to a respectful, compassionate, and professional environment.
- Adapt to changing priorities and assist with other animal care and shelter operational needs as required.

## What You Bring to the Role

- Previous animal handling experience and confidence working safely with dogs and cats. Experience with small domestic animals is considered an asset.
- A genuine compassion for animals and commitment to animal welfare.
- Ability to remain calm, patient, and professional in a physically demanding and sometimes emotionally challenging environment.
- Strong observation, critical-thinking, problem-solving, communication, and teamwork skills.
- Ability to work independently, follow direction, and complete assigned responsibilities consistently and reliably.
- Physical ability to lift up to 50 lbs and perform frequent standing, walking, bending, crouching, kneeling, cleaning, and animal handling duties.
- Animal Care Attendant, Veterinary Assistant, or related training, or previous shelter, veterinary clinic, daycare, kennel, or animal care experience, is considered an asset.
- Ability to work flexible hours during the week and on weekends, with hours varying based on operational needs.

## Working Environment

- The work takes place in an animal shelter environment with a variety of sights, sounds, and smells associated with animal care.

- Employees may be exposed to zoonotic diseases, cleaning chemicals, and other substances used in shelter operations.
- The role involves working with animals who may be fearful, stressed, or unpredictable.
- The work environment may include high noise levels, wet or slippery surfaces, and strong or unpleasant odours.
- Some duties require working outdoors in a range of weather conditions, particularly when handling or exercising dogs.
- There is a potential risk of animal bites, scratches, and other injuries related to animal handling and shelter activities.

### Why Join HSLM

At HSLM, you will have the opportunity to contribute directly to the care, comfort, and wellbeing of animals while working alongside a team that is committed to compassionate service and positive outcomes for animals and our community.

**Position:** Regular part time

**Hours:** Approximately 15 to 30 hours per week; hours may vary based on operational needs

**Location:** 1414 Dundas Street, London, Ontario

**Rate of Pay:** \$21.05 per hour

**Vacation Pay:** 4% of hours worked

**Schedule:** Must be available to work flexible hours during the week and on weekends

### How to Apply

Please email your resume and cover letter to [administration@hslm.ca](mailto:administration@hslm.ca) by October 5, 2026. Applications will be reviewed as they are received.

Humane Society London & Middlesex is an equal opportunity employer. We welcome diversity in the workplace and encourage applications from all qualified candidates.

HSLM is committed to inclusive and barrier-free recruitment, selection, and employment practices. Candidates who require accommodation during the recruitment process are encouraged to let us know. Information related to accommodation will be treated confidentially.

We thank all applicants for their interest. Only candidates selected for an interview will be contacted.

No drop ins or phone calls, please.